

## RESTAURANT & BAR

**Enhanced Measures** 

## CIAO

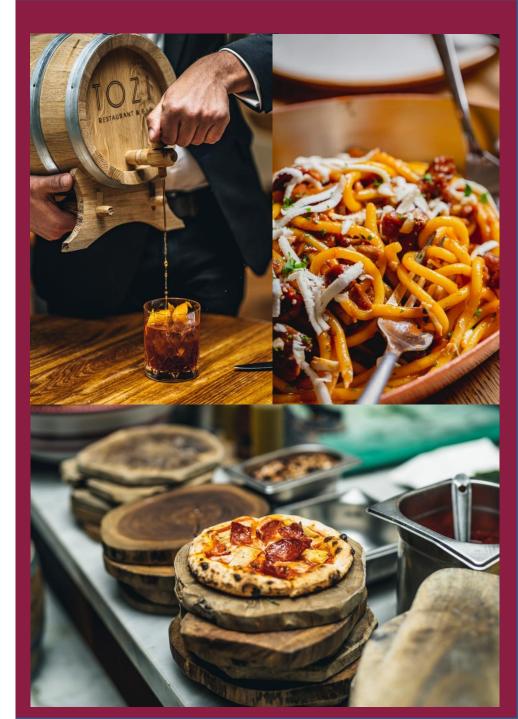
We are so excited to have you back at TOZI, we have really missed all our guests and loyal customers.

It has been a hard few months being closed and are now raring to go. We have been working on creating the opening menu, full of fresh seasonal ingredients as well as making sure everything is in place to make our guests and team members feel safe.

We look forward to seeing you soon,

Maurilio, Stefano and the team





## WHAT WE ARE DOING

COMMITMENT to maintaining our warm and engaging service

RISK ASSESSMENT has been carried out to ensure we have procedures in place to operate as a business safely.

TEMPERATURE CHECKS are taken daily for all team members and guests.

DEDICATED ROLES will be in place for each team member to minimise contact and face coverings will be worn.

ENHANCED CLEANING regimes are in place, paying special attention to high-touch items.

SANITISER stations are at entry and exit.

BOOKINGS will be staggered to avoid multiple tables arriving at the same time.

DISTANCING is in place with a new seating layout with 1.5 metre between tables.



## HOW YOU CAN HELP US



RESERVE your spot in advance where possible, we will save some tables for walk ins. We will do our best to ensure as little wait time as possible but there may be a small queue to ensure everything is perfect for your TOZI experience.



GO DIGITAL, where possible please use our menus on your smart phone via a QR code on your table, we also have single use menus if you prefer.



DISTANCING please observe social distancing at all times and stick to your bubbles.



PAYMENT, contactless cards , Google and Apple pay is our preference.



YOUR WELLBEING is very important to us, if you do display any COVID-19 symptoms we ask that you reschedule your booking and seek medical advice.

We want to thank you for working with us on this.